



# Assistance Dog Club of Puget Sound

## NEWS

November/December 2018

ADC will begin the new year by meeting on January 26 at TACID from 12:00 to 3:00

TACID's address is 6315 S. 19th St., in Tacoma, WA on the 4th Saturday of the month. We'd love to have you join us.

The Assistance Dog Club of Puget Sound is a 501 (c) (3) organization. Our tax ID# is 91-2080563.  
WA Secretary of State Charities Program  
Registration Number is 24995

#### Website

<http://www.assisteddogclub.org>

#### E-Mail Address

[assist\\_dog\\_club@hotmail.com](mailto:assist_dog_club@hotmail.com)

#### Mailing Address

Assistance Dog Club of Puget Sound  
2522 N. Proctor Street, #459  
Tacoma, WA 98406

### Assistance Dog Club of Puget Sound Board of Directors

New Board Members were nominated at the October meeting. They are:

Jack Pearce-Droge  
Janelle Ellen      Connie Fuller  
Shay Larsen      Jean Sullivan

Board positions will be determined by the Board at their first meeting.

### Editor's Corner

by Jack Pearce-Droge

Each year, at our annual meeting in October, we all work together to discuss what topics might be helpful to us as individuals as well as information that relates to our services dogs. I truly believe that we were working together and on the same track. We engage in conversation and the discussion proceeds to ideas that can relate to our interests as assistance dog partners. The activities that were proposed are:



1. Light Rail (Freighthouse Square to Downtown Tacoma)
2. Canine CPR – ([holycowcritters.com](http://holycowcritters.com))
3. Rachel Wright <[rwright@summitvets.com](mailto:rwright@summitvets.com)>
4. Veterinary Grief Social Worker at Summit Veterinary Hospital

5. 2 local Service Dog provider organizations
6. Pet Insurance (Trupanion Pet Insurance in Seattle)
7. UPS Occupational Therapy Dept.
8. Alaska Airlines

We've always enjoyed and benefitted from our "out on the town" activities and understand that the goal can be to discover some new activities that will benefit both members and our service dogs.

The Assistance Dog Club will be undergoing some changes this year. Jeanne Hampl, our Founder and long time President is taking a year off the Board to spend more time with her family. She'll continue to offer her *Training Tips* articles to our newsletter each month. We also have two new Board members. They are Shay Larsen and Jean Sullivan.

There are always months when we might not have a newsletter but the newsletters are now being added to our website.

<http://www.assisteddogclub.org/home/adc-newsletters>

Finally, I hope that each of you are able to spend relaxing and enjoyable time with your families and take advantage of the activities that will strengthen your relationships with one another.

See you in 2019!

#### Mission Statement

*The Mission of the Assistance Dog Club of Puget Sound is to provide a safe, supportive, educational environment for persons with disabilities partnered with assistance dogs and to provide educational opportunities for the local business community and the general public, including persons dedicated to the raising and training of assistance dogs*

**Training Tips**  
**Table Manners**  
By Jeanne Hampl

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**RESTAURANT:** The team and tester should enter a restaurant and be seated at a table. The dog should go under the table or, if size prevents that, stay close by the individual. The dog must sit or lie down and may move a bit for comfort during the meal, but should not be up and down a lot or need a lot of correction or reminding. This would be a logical place to do the food drop during a down.

While the description above states the parameters of number 9 in the ADI public access test it only describes a moment in time in the life of a service dog team. Restaurant/ table manners are one of my pet peeves in service dog handling. I have been to a restaurant with a team that allowed their dog up on the booth seat and feed the dog from the table. Another team had the dog in a bag set on a seat that also gave the dog access to the table. A third put a glass with water on the floor for their dog. These were not “fakers” but rather persons with disabilities with trained service dogs. Unfortunately whether due to ignorance or lack of concern for others they give service dog teams a bad name.

Service dogs belong on the floor either under the table or chair or close to their partner’s chair and out of any serving aisle ways. They should be able to maintain a down stay for the length of a meal. Service dogs should not be fed from the table nor allowed contact with eating or drinking utensils.

If part of a dog’s task training is to provide pressure or to do a body alert those behaviors need to be done away from the table. The dog should not be held in a lap or allowed to do paws up on to the chair or chest. If that type of assistance is needed the partner should, if possible, excuse themselves from the table and go to a more appropriate place. Another alternative would be to teach a different alert in restaurant situations.

While a trained service dog should be expected to have a reliable down stay it is not appropriate to leave the service dog unattended at a table while a partner goes for food at a buffet. If the service dog is not sufficiently trained to keep its nose to itself at a buffet then the handler should take turns leaving the dog with their dinner mates. A leash can easily be slipped under you leg while you are eating so you are sure exactly where the dog is during the meal.

Practicing at home during your mealtimes is a great way to reinforce table manners. If a dog is never fed from the table they will not expect to be fed in a restaurant. Be sure to water and allow your dog a chance to potty before entering a restaurant.

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## ***What is a Fake Service Dog?***

*By Jeanne Hampl*



Someone shared the latest article on Delta Airlines regarding new rules addressing fake service dogs. I thought I would post this article I wrote on the subject. The term is often used incorrectly.

This is how I categorized “Fake Service Dog Teams”:

1. A person without a disability with their pet (possibly well trained and with a vest);
2. A person with a disability with their pet (possible well trained, not task trained and with a vest);
3. A person with a disability with a poorly trained service dog;
4. A person without a disability with a well trained service dog, just not theirs;
5. A person with a disability with an Emotional Support Dog

When we are saying “Fake Service Dog” we are really talking about the whole team, handler and dog.

In the above scenarios the behavior of the dog is everything. Since we have no way of knowing if the person with an invisible disability is even disabled we tend to look to the dog’s training and frequently to see if it is dressed which is not required by law.

Historically Guide Dog Organizations did not want anyone but the visually impaired to be able to have a dog in places of public accommodation. Back in the day Hearing Dogs seldom worked outside the home. It took years for the Guide Dog Federation (GDF) to recognize service dogs and to join with Assistance Dogs International (ADI) in a common mission.

So now history is repeating itself and GDF and ADI are concerned about the safety of their dogs because of the proliferation of poorly trained Service Dog’s, Emotional Support Animals and or pets being passed off as Service Dog’s. And they have every right to be concerned, as does every disabled person with a trained service dog.

What is needed is an educational program to teach businesses their rights under the law. California and other states also need to look at their lawyers who take unworthy cases and sensationalize them for the money and notoriety. Then business owners would not be afraid to ask poorly trained teams that are not housebroken, not under control, or are a health or safety issue to leave. Places of Public Accommodation need to know that they legally can ask two questions:

1. Is the dog needed because of a disability?
2. What tasks does the dog perform that assist with the handler’s disability.

Places of Public Accommodations must remember that if the customer is asked to leave the premises, the business needs to offer an alternate way to provide service.

More information can be found on the ADA website.

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## ***Training a Hearing Dog***

*By Martha Hoffman*



### **Our Method of Training**

There are many ways to train a Hearing Dog. The main factors are the dog's talent and an owner who can make sound alerting fun. Many methods can work well, as long as the dog does not get bored or stressed. We feel that our method makes training fast, easy and very rewarding for both humans and dogs.

We teach the dog to understand concepts, not simply to do rote behaviors. This allows the dog to learn Soundwork as a purposeful, self-motivated activity that becomes an integral part of its life and its relationship with the trainer. Our approach uses many games and activities that make the process easy for dog and trainer. Each activity and class integrates with all the others to produce a dog that alerts to

all the sounds its person needs to know about, as well as many other situations that cannot be predicted. When a dog understands concepts, it generalizes and becomes creative in its alerting. Amazing things can happen when the team develops great communication through training.

### **What Are Soundwork Classes?**

Soundwork classes have a specific goal – to instruct you on my methods for training soundwork, resulting in a happy and self-motivated dog, using no force. We cannot guarantee how far you will progress towards a trained hearing dog, but we can guarantee that we are providing you with top quality information and techniques that have been used successfully by hundreds of clients, interns, and both adult and child volunteers at the Hearing Dog Program. Our online class design has been tested on several hundred participants, who helped refine it for clear communication and easy learning.

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### **Who Can Train a Hearing Dog?**

However, to succeed in training your own Hearing Dog, you must have a dog with the right temperament, AND a strong commitment to following through on the training.

Professional or amateur trainers who have done agility, tricks, scent detection, nosework or protection sports will find that soundwork builds on an essential skill they already have: the ability to motivate a dog to be over-the-top excited and eager to do an activity with a person. With Hearing Dog training, the dogs motivation, relationship with its owner, and above all its innate talent, count far more than its ability to learn rote behaviors.

## **Preparing for Flight**

*By Veronica Sanchez M.Ed. CABC CPDT-KA  
Northern Virginia Dog Trainer*



I don't know anyone who really loves flying. There is a lot of hassle. Bags, packing, crowds, confusing parking, security screenings and the list goes on. Dog trainers appreciate that preparing a service dog for the rigors of flight is not an easy task.

### **Behaviors Needed for Air Travel**

Flying is stressful for all dogs, even appropriately trained ones. The dog is required to remain in a small space and should not interfere with others. The dog needs to remain quiet and essentially still, in close proximity with many unfamiliar people during the flight, the loud sound of the engines and changes of air pressure do not make sense to a dog and are added stressors. To even get to the flight, the dog needs to go through TSA with the owner. None of this is easy for any dog.

### **Prepare for the unexpected**

Service dog trainers need to help owners prepare to handle the unexpected when traveling. What if the dog gets sick for example? What if they encounter someone who is allergic or very afraid of dogs assigned to the seat next to them? Yes the law is clear, but it's also important to have compassion and consideration for others.

### **Essentials that clients need to know:**

1. Laws are changing, there are growing questions and negative publicity about abuse of ESA and service dog laws on flights. Airline policies change sometimes overnight with little warning. The Department of Transportation is in the process of reviewing the Air Carrier Access Act and it is impossible to know for certain what changes (if any) will be implemented and when.
2. Stress builds and being in a new location is difficult for the dog. Clients need to have many strategies in mind to help the dog both during the flight and after.
3. Dog relief areas in airports vary, they are not all easy for people to access. Some may not be well-maintained.

### **Is the dog ready for air travel?**

1. Is the dog sufficiently trained to work in the complex and tight environment? This is a process that a minimum requires months (not days or weeks).

**Preparing for Flight** *(Continued. on page 6.)*

## **Preparing for Flight**

2. Is the dog's temperament and behavior when in stressful situations known? A dog that may show aggression when stressed does not belong on an airplane (and is not appropriate as a public access service dog candidate for that matter).
3. Is the dog confident when in unusual environments? Crowds? The dog should not be afraid of loud noises, things like rolling luggage, unusual sights and sounds. Service dogs in training need practice in various situations including airports.

### **Is the owner ready?**

1. Can the owner identify when the dog is anxious and does the owner know how to reduce the dog's stress level?
2. Can the owner control the dog's behavior in complex environments? It should go without saying, but the owner must have very solid handling skills.
3. Does the owner have a plan to help the dog decompress after the flight? This may mean a change of plans. While it may be fun to land and go right to a great restaurant, the service dog may need a quiet evening in a hotel room. The dog's needs matter.

### **Deciding to leave the service dog home**

Some clients may wish to choose another accommodation when they travel instead of the service dog. Some clients may travel with a human caregiver, may bring extra adaptive equipment or plan for a different way to accommodate their needs. If this is the client's choice, the trainer can help guide the client on appropriate care of the service dog while they are away from the dog. Because dogs can get sick or injured, all clients need to have "back up" accommodations if for some reason a service dog cannot work.

*November 20, 2018*

Veronica Sanchez M.Ed. CABC CPDT-KA

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See the Department of Transportation website for recommendations for people flying with a service animal.

## Searching for Songs

By Devon Wilkins



I'm a Canadian who, for the past four years has hosted a show on The London, England based internet radio station called The Global Voice. The program is called Spotlight on Assistance Dogs. It's a busy half-hour of songs, poetry, presentations, articles, and interviews all about guide, hearing, or service dogs. I invite you to visit the internet radio station's website at:

<http://www.theglobalvoice.info>

and click on the Program Gallery, where you're sure to find at least one episode of what I affectionately refer to as Spotlight.

During each episode, I like to either begin or end with at least one song or poem about guide, hearing, and service dogs. Ah, but I have a dilemma. I've managed to collect a few songs about guide dogs, but I have found it almost impossible to find anything written about

hearing and service dogs, and that hurts my heart. Yes, I've been a guide dog handler for over 26 years, but I've always been of the belief that hearing dogs, and the many types of service dogs out there, are every bit as valuable as guide dogs are. Thank goodness for this newsletter, or I'd almost never find articles to feature on my show. Here's where you come in, dear reader.

If you yourself have written and recorded songs or poems about your beloved canine partners, I hope that you will send them to me at:

[theharness@bell.net](mailto:theharness@bell.net)

for future airing on Spotlight on Assistance Dogs. Unfortunately, I can't offer you any financial remuneration, because I don't have any sponsors for the show, and I don't get paid for what I do either. However, I can and will give credit where credit is due. Thank you so much for working with me to educate the general public about the work of our faithful guide, hearing, and service dogs.

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*Devon Wilkins is a freelance writer and broadcaster. She co-hosts a weekly show on Trent Radio called Insight Peterborough, and calls herself "the self-appointed messenger from the world of guide, hearing, and service dogs on a monthly segment which airs on the audio portion of Accessible Media Inc.*

## **Many Thanks for this Year of Education**

*The following trainers of service dogs have shared their knowledge with so many of us throughout this past year*

**Jeanne T. Hampl** is a registered nurse by profession and a dog trainer by avocation. She was the Executive Director of the Prison Pet Partnership Program at the Washington Correction Center for Women from 1994 to 1998. She served on the Program's Board of Directors from 1991 to 1994 and 1998 to 1999. Under her guidance a new kennel and Service Dog training center was constructed on the prison grounds.

Jeanne has trained dogs and instructed clients for the past thirty five years. She teaches private obedience classes as well as assisting person with disabilities to train their own service dog.

She also is a Service Dog Access Specialist. Jeanne is the co-founder and current president of The Assistance Dog Club of Puget Sound. She is a certified member of National Association of Dog Obedience Instructors (NADOI) and serves as the chair of the Committee on Handlers with disabilities.

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**Martha Hoffman** is the Training Director for the Hearing Dog Program. She has trained several hundred Hearing Dogs and tested over 20,000 shelter dogs over the course of 25 years. She is the founder and lead trainer at Martha Hoffman Hearing Dog Academy (MHHD) and the author of the highly respected text on Hearing Dog training, *Lend Me an Ear*.

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**Veronica Sanchez** M.Ed. CPDT-KA, CABC is a professional dog trainer in Northern Virginia. She helps people train pets, service and therapy dogs. She also is a person with a disability and her smooth collie, Sulu, assists her as a service dog. Veronica started training dogs professionally in the 1990's. She has degrees in education, psychology as well as dog trainer certifications. Her experience ranges from training pets, competition, service and therapy dogs to speaking to explosive detection dog trainers. Veronica is guided by her love for helping dogs and people learn together.

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**Linda Kresge Alberda** is the founder of the Lake Erie Assistance Dogs, a service dog club as well as co-founder of a national therapy/crisis response K9 organization, Paws with Compassion. Prior to becoming disabled, Linda trained and competed successfully in AKC Obedience with her Standard Poodles, Corey and Pruf and a neighbor's Sheltie, Katie. Linda has used clicker training with her three owner-trained service dogs, Laurel, Hardy and Chaplin. Besides doing typical mobility tasks, they perform three different medical alerts which have profoundly changed Linda's life.

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**Sarah (Keck) Biesold**, C.P.D.T. is the Assistant Manager at Training C.A.M.P., and Trainer and Canine Coach and she is known as one accomplished overachiever. A regular on the 4-H circuit, Sarah showed her cocker spaniel "Patrick" to a Companion Dog Title and High in Trial, and worked with her L.A.P.D. German Shepherd, "Mac", as a mold detection dog. She recently trained her first Diabetic Alert Dog for a 7 year old girl. She is a Certified Professional Dog Trainer, and lives presently with "Misha", a shepherd rescue, and "Bo Jackson", a freakishly athletic cat. Sara is also the Vice President for the Assistant Dog Club of Puget Sound.

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**Lisa Ferrari** is the owner of Zephyr Touch Animal Massage in Tacoma. She is a graduate of the Northwest School of Animal Massage, where she studied with Lola Michelin. Lisa has trained in a variety of modalities, including myofascial release and Manual Ligament Therapy™. Since 2015, she has been licensed by the State of Washington and certified by the National Board of Certification for Animal Accupressure and Massage. Lisa's particular interests include service dogs, senior dogs, and animals in hospice. When not practicing massage, Lisa is a faculty member in Politics and Government at the University of Puget Sound.

## What's Up With ADC?

Activities and meetings this year will be held at TACID unless otherwise noted. The address for TACID is: 6315 S 19th St, Tacoma, Washington 98466. The Assistance Dog Club will be holding its meetings and events on the dates below and enjoying some good food as we plan our topics of interest, events and presenters for 2019. If our members have a topic or speaker that they would like to hear, please contact Jack Pearce-Droge or Jeanne Hampl.

- January 26
- February 23
- March 23
- April 27
- May 18
- June 22
- July 27
- September 28
- October 25 - Annual Meeting

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## Support ADC While You Shop

If you are interested in supporting the Assistance Dog Club of Puget Sound there are a few options that are available to you! ADCPS has entered into a partnership with both Amazon.com and Fred Meyer. If you would like more information about both options offered by these two corporation you will find it on ADC's website, [<http://www.assistedogclub.org/home/support>] complete with links that will guide you through the process.

**Shop at AmazonSmile**  
and Amazon will make a donation to:  
Assistance Dog Club of Puget Sound

[Get started](#)

**amazon smile**

**Dogwise**  
All things dog.

Every Quote Gives Hope

**healthypaws**  
PET INSURANCE & FOUNDATION

**Fred Meyer**

**community rewards**

Where shopping & giving unite

**Check our Facebook Page for more information!**

## ***Informational Websites On Behalf of Service Dogs***

Given that the partnership of a person with a disability with an assistance dog is governed by legal requirements it is beneficial that each of us have access to as much material as possible. The discussions at the January meeting included suggestions that can be misleading, inaccurate or legally correct and helpful. It is critically important that each of us become our own best advocate.

Here are some websites that are accessible to you that will provide you with valuable information. Many of these websites are also available on ADC's website on the Favorite links page. The link for our website is: <http://www.assisteddogclub.org/home>

Legal Description of Service Dogs: [http://www.ada.gov/regs2010/service\\_animal\\_qa.html](http://www.ada.gov/regs2010/service_animal_qa.html)  
[http://www.ada.gov/service\\_animals\\_2010.htm](http://www.ada.gov/service_animals_2010.htm)

Legal Clarification on Rules for Assistance Dogs: <http://www.workinglikedogs.com/2011/03/u-s-department-of-justice-rules-on-assistance-dogs-to-become-stricter-march-15-2011/>

Medical information: <http://www.mayoclinic.org/diseases-conditions>  
<http://www.summitvets.com/blog.html>

Veterinary questions: <http://www.merckvetmanual.com/pethealth/index.html>  
<http://www.carecredit.com/vetmed/> (credit card for veterinary care, people have 1 year to pay, use it if you have no other credit card for emergency surgery.)

Service Dog Information: <http://www.iaadp.org>  
<http://www.assisteddogsinternational.org>  
<http://www.servicedogcentral.org/content/>  
<http://www.assisteddogclub.org/>

Service Dog Gear: <https://www.bridgeportequipment.com>  
<https://www.sitstay.com/>  
<http://www.boldleaddesigns.com>  
<http://www.kurgo.com/>

Service Dog Training: <http://www.lakeerieassisteddogs.org/>  
<http://www.cooperativepaws.com>  
<http://www.riverdogk9.com/>  
<http://marthahoffmanhearingdogs.com/academy/news/>

Also remember that the Assistance Dog Club has a facebook page:  
<https://www.facebook.com/Assistance-Dog-Club-of-Puget-Sound-155317554486927/>

Be sure to Like us for the latest information about all things service dog.