



2015 ANNUAL REPORT

Fiscal Year: 7/1/15- 6/30/16

NOTABLE ACCOMPLISHMENTS

New Program: Rescue To Service

People Saving Dogs. Dogs Saving People.

In January, 2016 we launched a new program, Rescue To Service. The program is designed to address a community need - helping people with disabilities find an appropriate dog to train as their service dog.

Working in collaboration with our founding partners, Arizona Greyhound Rescue, Humane Society of Southern AZ, and Pima Animal Care Center, we identify dogs needing a forever home who have the potential traits for service work. The dogs live with foster families for several months. During that time the foster attends weekly training lessons and teaches the dog foundational skills. After a few months, the dogs are re-assessed.

Qualified dogs are matched with a person with a disability who wants to train a dog to assist them. The person adopts the dog and enrolls in our service dog training program with the goal to become a certified service dog team. The program is off to a great start and we look forward to reporting on 'matches' in the coming year.

(Pictured above is our first foster, Nancy, with the first dog, Chazz, enrolled in the program.)



Continuous Improvement

May, 2016 marked the one year anniversary of following our new service dog training protocol. This new protocol allows for new students and their dogs to begin at any point in the year, rather than waiting for the start of a multi-week session. It also emphasizes private lessons supplemented with group lessons rather than vice versa. As anticipated, this format is proving to be successful by allowing for better customization of each student's individual needs.

Effective January, 2016 we changed our service dog re-certification policy. We now require teams to re-certify every year instead of every two or three years. This provides us more opportunity to ensure the team is maintaining the skills learned previously and to provide assistance as needed. As part of the annual re-certification, we also now require a report from the dog's veterinarian to ensure the dog is still healthy and suitable for doing this work.

This year we also changed our application form. After surveying other service dog training programs across the country, we learned we should be asking many more questions up front. Questions that better identify the functional limitations of the applicant as well as their current lifestyle and how they envision that changing once they have a trained a service dog. Since implementing this, our Training Manager is finding it very helpful in the pre-enrollment consultations to determine if a potential handler/dog are likely to be successful in the program.

New Community Event / Fundraiser: Doggie Shorts - A Furry Film Fest



In April, 2016 Handi-Dogs introduced a new community event and fundraiser for our organization, Doggie Shorts - A Furry Film Fest. Led by co-chairs Kathy Alexander and Paul Lindsey, the special night at The Loft Cinema was a fun way to celebrate the spirit of the human / dog bond.

As part of the festival we created our own short film inspired by our Rescue To Service program. You can view 'Where I Belong' from the home page of our website.

Special Recognition

In September, 2015 Handi-Dogs was honored to receive the Tucson Metro Chamber's Copper Cactus Award recognizing outstanding achievement in the non-profit category.

In November, 2015 Handi-Dogs' President & CEO, JoAnn Turnbull, was one of seven non-profit representatives selected to make a presentation at Social Venture Partners Tucson's inaugural Fast Pitch event in November, 2015. 57 non-profits applied for the program. After a 2-month communications training in the semi-final round, Ms. Turnbull earned a coveted spot to present our Rescue To Service program to a sell-out audience of 500 local philanthropists and community leaders.





PROGRAM UPDATES AND STATISTICS

Specialized Dog Training

Service Dog Training Program:

- ◆ Assessed 28 potential person/dog teams - 79% (22) were invited into the service dog training program.
- ◆ 50 person/dog teams participated in the service dog program.
- ◆ 10 person/dog teams were certified as service dog teams. (Training typically takes 12 - 18 months.)
- ◆ 9 certified teams were re-evaluated. 89% (8) of the teams passed and were re-certified.

Rescue To Service Program:

- ◆ Began in January, 2016 with an Information Session to recruit potential foster homes for dogs.
- ◆ In late March, 2016 we began assessing dogs. 14 potential dogs were assessed with our animal welfare partner agencies - 64% (9) were accepted into the program, however only 6 entered the program. 3 were adopted prior to us being able to place in a trained foster's home.
- ◆ 7 families helped foster and begin foundational skills trainings of the dogs.
- ◆ 8 people wanting to adopt a dog from this program had a consultation with our Training Manager.

Other Dog Training Programs:

- ◆ 41 person/dog teams participated in therapy dog (volunteer with your dog) training.
- ◆ 72 older adult handlers (ages 50+) participated in well-mannered companion dog training.

Volunteers & Governance:

2,478 volunteer hours were realized this fiscal year, valued at \$58,382*.

With 1 full-time and 5 part-time staff, volunteers were invaluable in helping achieve all that we did.

This year we welcomed Kristin Barney and Kim Chmel to our Board of Directors. Ms. Barney brings her knowledge as a past service dog trainer and her experience working at the Pima County Department of Health. Ms. Chmel brings marketing, PR and fundraising experience working with animal welfare organizations in other areas of the country.



Please join us in thanking Kathy Alexander who termed off the board on June 30, 2016. Kathy plans to continue helping Handi-Dogs' with our special events.

Board members are elected to three year terms. They may serve two consecutive terms then must retire from the board for at least one year.

BOARD OF DIRECTORS

2015/2016

- ◆ Dr. Curtis Mack *Chair*
- ◆ Susan Kentosh *Vice Chair & Secretary*
- ◆ Kim Egita, CPA *Treasurer*
- ◆ Kathy Alexander
- ◆ Kristin Barney
- ◆ Kim Chmel
- ◆ Melinda Franz
- ◆ Jane Klipp
- ◆ Kristen Wendler
- ◆ Adina Wingate
- ◆ JoAnn Turnbull (ex-officio)

*Per the Independent Sector valuation.

Handi-Dogs, Inc. Mission:

Handi-Dogs is dedicated to helping older adults and people with disabilities gain independence and improve their quality of life through specialized training of dogs and to advocate about the important role of service dogs.

PROGRAM UPDATES AND STATISTICS, *continued*

Service Dog Lifestyle

- ◆ 24 sessions were offered to service dog teams. The sessions included facilitated peer-to-peer group discussions on public access rights and other topics, holistic dog care presented by a world-renowned expert, pet first aid / CPR training, T-Touch massage for dogs (pictured to the right), airport training, and bus training.



Community Education & Outreach

- ◆ 13 presentations were made to educate community members about the different roles, laws, and certification requirements relating to service, emotional-support, and therapy dogs.
- ◆ 24 information tables were staffed at community events providing an opportunity for the public to learn about our services and inquire about our programs at a place convenient for them.
- ◆ 20 local media stories / mentions helped inform the public about service and therapy dog work and our services.

Meet Scott and Pablo



Scott, an Army veteran, has severe combat PTSD, panic attacks and anxiety. Looking for something to complement his therapy and meds, Scott decided to investigate training a service dog. He found Handi-Dogs and his life changed.

Scott's dog Pablo is a rescue who he has had for about two years. They began training with us in November, 2014 and passed their service dog team certification test January, 2016.

Pablo does many tasks to assist Scott. When Scott begins to panic or get anxious, Pablo pulls him out of crowds into an open space. Pablo is also trained to brace - helping Scott get up from a fall. If Scott is sleep walking, Pablo will block him to prevent him from leaving the room. He also can keep Scott awake when he is taking new medications that make him sleepy.

Scott says, *"If it wasn't for Pablo I would have no life. He is my friend. He became the part of me that is broken and makes me functional again. Handi-Dogs cares and meets my needs. They are experienced and know what they are doing. The staff is not just our trainers, they are our friends. They cheer us on and are genuinely concerned."*

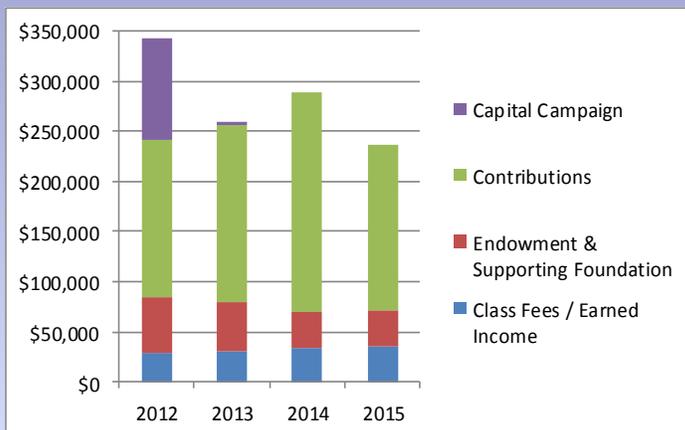


Follow Handi-Dogs on social media to keep up to date on all we are doing.

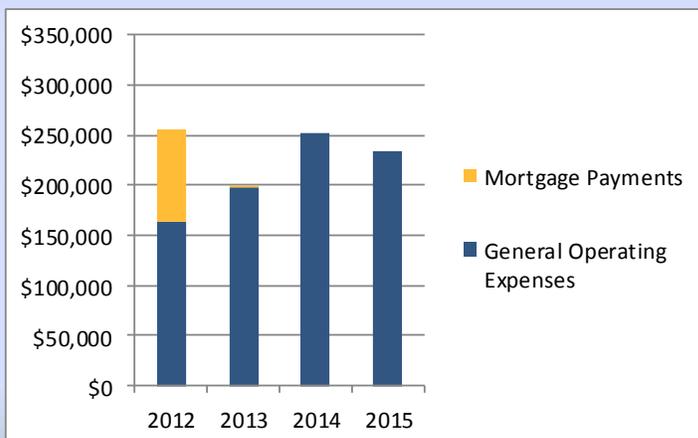
SUMMARIZED FINANCIAL INFORMATION

(For year ending 6/30/16 unaudited.)

Operating Revenue



Operating Expenses



Total Assets	Total Liabilities	Total Net Assets
\$ 1,095,242	\$17, 042	\$1,078,200

LEGACY SOCIETY FOR HANDI-DOGS

The Legacy Society for Handi-Dogs is a group of caring individuals committed to ensuring the long-term sustainability of Handi-Dogs, Inc.

These individuals have thoughtfully planned how they can financially support Handi-Dogs, in a special way. Their 'Planned Gifts' (bequests, named beneficiary of insurance, transfer of stock, etc.) provide the resources to preserve the organization's future and ensure it is available to serve others for generations to come.

To join the Society, simply tell us you have arranged for a Planned Gift to benefit Handi-Dogs, Inc.

Email: CEO@Handi-Dogs.org
 Call: 520-326-3412
 Write: Handi-Dogs, Inc.
 Attn: President / CEO
 75 S. Montego Dr.
 Tucson, AZ 85710

Meet Emma Jane & Marmaduke



Marmaduke was about a day away from being euthanized. Emma Jane came to his rescue and paid \$11 to take him home. *An \$11 she says she would never take back.*

Emma Jane and Marmaduke began training at Handi-Dogs in March, 2015. Since then he has learned many tasks to help her. He is Emma Jane's ears alerting her to when someone is at her door, when the phone rings, or the fire alarm goes off - just to name a few of the sounds.

Marmaduke also alerts Emma Jane to check her blood sugar when it goes too high or low. When he smells the change in her glucose level, he will not let her alone until she gets up and goes to 'the station' to check. If she falls down, no matter how far away he may be, he'll come right over to help her up.

They passed their service dog certification test in February 2016. She says, *"I could not function without him. I can't imagine my life without him. He's been such a help. Since the day he met me, when he walked over and put his head on my lap, it's been unconditional love."*



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